

Contents

| Thank you for your trust | 3 |
|--|----|
| Introduction | 4 |
| Technical Description – Hardware | 5 |
| Technical description – Software | 6 |
| Your new Extreme – front | 7 |
| Your new Extreme – back | 8 |
| Power cycle routine | 9 |
| Quick start guide | 10 |
| Roon – Quick Start Guide | 11 |
| Roon – Adding music | 13 |
| Roon – Adding Streaming Services | 14 |
| Roon - Connecting your DAC | 15 |
| Roon – The Interface | 16 |
| Add music from your desktop computer (MacOS) | 17 |
| Add music from your desktop computer (Windows) | 18 |
| Access your Extreme Desktop | 20 |
| Access your Extreme Desktop – step by step | 21 |
| VNC Troubleshooting | 24 |
| Access your Extreme Desktop – TeamViewer | 25 |
| Extreme Desktop – alternative method (Mac) | 26 |
| Add music to your Extreme - direct method | 27 |
| Add a network drive | 28 |
| Add a driver for your DAC | 31 |
| Remove a driver from your Extreme | 32 |
| Troubleshooting | 34 |
| Remote service | 35 |
| Advice for HiFi OCD | 36 |
| Safety instructions | 38 |
| Taiko Audio Mission Statement | 39 |
| Warranty and service | 40 |
| Technical Specifications | 41 |
| Your Notes | 42 |
| Copyright statement | 43 |
| | |

Thank you for your trust

Taiko Audio is an innovative Dutch high-end audio laboratory, equally passionate about music and technology. Through extensive research and development, we create new solutions where needed and improve upon existing technologies. We have a strong professional background in science, engineering and IT and like to use our knowledge for making your musical experience at home all the more exiting.

You can be sure that every component that left our factory went through a meticulous quality control process and has been thoroughly tested. Should you still encounter any unexpected behavior from your Taiko Audio product, contact us anytime at contact@taikoaudio.com

You can also visit our FAQ and troubleshooting area at <u>www.taikoaudio.com</u>

Thank you

Your Taiko Audio team

Introduction

Emerging from many years of relentless researching, comparing and listening, the Taiko Audio Extreme is the culmination of what is possible in the field of music servers.

It combines many technology breakthroughs completely unseen before in the world of digital High End Audio. Only the best components from the most respected vendors are sourced for it, many of which are custom designed from the ground up.

During the lengthy design process, no stone has been left unturned, giving equal attention to resonance control, prevention of electric pollution, reliability and user friendliness.

It is designed to deliver the most realistic sounding reproduction from stored music files and streaming music from Qobuz and Tidal.

Due to its flexible and modular architecture, you can expect a very long life expectancy with both hard- and software updates, giving you the confidence of a future proof investment in the best digital source for years to come.



Technical Description - Hardware

- Dual CPU design for the lowest queue depths and latencies possible.
- All data and software storage is non SSD, and utilizes non SATA, non volatile solid state storage modules.
- Selected custom high speed RAM modules.
- The Extreme is powered by a linear power supply with Lundahl choke regulation and a large capacitor bank utilizing the highest audiophile grade Duelund and Mundorf capacitors.
- Music files can be stored in the internal storage up to 32 TB or in a NAS (Network attached Storage).
- 45kg / 99lbs Aluminium/Copper/Panzerholz hybrid chassis with radiation waveguide drillings.
- Custom built passive cooling system for completely silent operation and noise.



Technical description – Software

- Custom Windows-based OS
- Roon Core (default)
- Jplay (default)
- HQPlayer (on request)
- Teamviewer
- VNC Viewer

Installation of any additional piece of software is quite likely to audibly degrade the sound quality by making demands on the Windows task scheduler and disrupt the carefully optimized allocation of Roon and JPlay processes to the cores of the two CPU's.

Clean and complete removal of User installed software is often quite labor intensive and may incur customer service charges.





Your new Extreme - front



1 On / Off / Reboot

Your new Extreme - back



2 USB out to DAC 3 LAN network ports USB for data Option slot 5 Fiber network port Service / Monitor 8) Mains On / Off Fuse Mains power inlet 10

Power cycle routine

Powering on the Extreme from cold state and booting up

The Extreme has a rear panel power switch and a front panel start button. The turning on from cold sequence is as follows

- 1. Turn rear panel power switch on
- 2. Press the front panel start button momentarily
- 3. The front panel button should be illuminated immediately and stay on. The operating system boot and software startup should take about 25 seconds

Shutting down the Extreme

1. Press – release – press the front button

Complete power off of the Extreme to cold state

1. After the completion of the front panel button panel shutdown (light goes off), turn off the rear power switch



Tip: Try keeping the USB cable length under 2m

Quick start guide

- 1. Make sure your Extreme is standing firmly on a solid surface in a dry environment
- 2. Connect your Extreme to your home mains supply with ¹⁰
 - Stay within the accepted voltage range of 100V 250V
 - Use a power cable with a safety ground connector
- 3. Connect your Extreme to your home network using a Cat network cable. If you use copper ethernet, use the port labeled LAN 1 of the Ethernet ports: (3) This will be the better sounding port. For Fiber, use port (6)
- 4. Connect your DAC with an USB cable, using output 2
- 5. Make sure (8) is in the ON position
- 6. Press 1
- 7. The button will light up and the system is ready for operation after about 25 seconds. Please note that the Extreme is completely silent and will not make any noise during operation
- 8. Control the server with any computer device using the Roon Application
 - Apple iPad /iPhone (recommended)
 - Mobile device using Google Android
 - Desktop computer (MacOS or Windows) using Roon desktop
- 9. Should you wish to activate the video output for monitor usage, press 1 once while the Server is running

Roon – Quick start guide



Roon can be downloaded in the App Store, Play Store or at <u>www.roonlabs.com</u>



The Core is the brain of your Roon system. It manages your audio devices, music library, and any Roon Remotes on your network.



Your Extreme has to be powered on. Open the Roon on your device, Roon should find the Extreme in your network quickly. Click on "Connect"



Roon – Quick start guide



Enter your Roon credentials (or sign up if you have no account yet), then choose Login



Login or Sign Up

| Login | Sign Up |
|------------------------|---------------------------|
| Email Address | Don't have an account? |
| Password | Try Roon absolutely free! |
| Login Forgot password? | Start Free Trial |
| | |



Roon – Adding music

- Follow the Roon Wizard and answer the consecutive questions
 - Where do you keep your music?

AIKO AUDIO

• Add a NAS (Network Attached Storage) if you have one by selecting "Add Network Folder". In the "Add a network drive" section of this manual we show you how to set this up.

C 1

Cancel

Select This Folder

- Choose "Add Folder" to select music locally stored on the Extreme's internal PCIe drives [D:]
- Deselect any other sources except [D:] that might else me there, then Click "Next"

| Ing |
|---------------------------------------|
| nio Forcione Domnerus Id |
| avis epper Gettin Togethert_DSF256 |
| ogon |
| |



Tip: You can edit

also later in Roon

all information

Roon – Adding Streaming Services

- Next you are being asked to add your music streaming services, like TIDAL or Qobuz.
 - Enter your account if you have one, else choose "No Thanks".
 - That's it!

Add streaming music

Roon makes magic out of your music collection. With TIDAL, Roon lets you explore the connections between your music and millions of artists, composers, and lossless tracks.

*** TIDAL

HIGH FIDELITY MUSIC STREAMING

No Thanks

Roon will start importing your music and working it's metadata magic. This can take hours depending on the size of your library! Roon will have to perform this action only once!



Tip: You can edit

also later in Roon

all information

Roon – Connecting your DAC

Actually you can already start listening while Roon is still indexing, however we do not recommend you make any sound evaluation while Roon is setting up your library

Roon's initial setup is now completed, it will now add metatdata. When Roon is ready with indexing your music, follow these stept to add your DAC:

Go to Settings \rightarrow Audio

Hi. Taiko

Here's what's going on in your library today

K C

 \equiv

Under "Connected to Core" you should find your DAC driver that you installed here

Click on Enable then on Select an Audio Zone at the bottom. The "Zones" screen should pop up. Click on your preferred zone and the output is configured. Only have one output enabled at a time!



Roon – The Interface



To show all possible options that Roon's awesome interface offers would be far too much for this manual.

Therefore we refer you to Roon's excellent Knowledge Base <u>https://kb.roonlabs.com/</u> for all things Roon.





Add music from your desktop computer (MacOS)

• Open the Finder



- Hit both keys at the same time: Command + K, a new window will pop up
- Enter the IP address of the Extreme, e.g 192.168.1.23
- Hit Connect
- Enter the Extreme name + password, you can get it directly from Taiko or from your Taiko rep. Choose "registered user", then connect.
- You will find the music drive available, select and hit OK
- You are now presented with the folder structure of the Extreme, simply drag and drop your music from your desktop computer.





Add music from your desktop computer (Windows)

• Open the Explorer and type in the Extreme IP address or directly the individual Name of the Extreme as shown:





Add music from your desktop computer (Windows)

• The name of your Extreme is also visible in Roon along with the IP address:



- Enter the credentials, then the music drive is accessible.
- You can get the credentials directly from Taiko.

| Windows Security | | \times |
|-----------------------------------|-----------------------|----------|
| Enter network credentia | als | |
| Enter your credentials to connect | t to: 192.168.178.128 | |
| Administrator | | |
| ••••• | | |
| Remember my credentials | | |
| | | |
| ОК | Cancel | |
| | | |



Access your Extreme Desktop



- Should new updates be available for any software that is installed on the Extreme, you can access the desktop via a tool called VNC, which is available on iOs, Android devices, Mac's and Windows 10 PC's.
- You will find the app in the Appstore, Playstore or directly here: <u>https://www.realvnc.com/en/connect/download/viewer/</u>
- If you know the IP adress of your Extreme (you can easily find this out using Roon) you can dial into the Extreme from your mobile or desktop device.

The following pages will provide an overview how to set up your Taiko Music Server.



Access your Extreme Desktop – step by step



Start Roon (see <u>here</u> how to setup Roon), go to Settings \rightarrow General Note down the **IP** Address

Run the VNC application on any device connected to your local network. Click the "+" symbol top right, enter the IP adress and enter any name, e.g. "Taiko Extreme",

then click "save"





Access your Extreme Desktop – step by step

Click on the newly created connection profile with your given name iPad 🗢 11:22 66 % 🔳 Address Book Q. Search + Taiko Extreme

Click on "Connect"





Access your Extreme Desktop – step by step

Enter the VNC credentials, select "remember password", then click "Continue"



Please ask your Taiko rep for the credentials.

The Extreme's desktop will show and can be navigated. The keyboard if needed can be accessed at the top bar



More info how to navigate can be found here:

https://archive.realvnc.com/products/vnc/documentat ion/4.2/win/winvncviewer.pdf

VNC Troubleshooting

If the IP address of the Extreme has changed due to a LAN switch restart, the VNC app on your iPad or other device will need to have a new connection profile created with the new IP address.

You will need to enter the new IP Address and re-enter the VNC password, effectively repeating steps 1-4 of the VNC setup guide.

Tap on remember password and then connect to the Extreme.

If you are using the alternate method, you need to enter the new IP address.



Access your Extreme Desktop – TeamViewer

Should your Taiko tech support ask you for a

TeamViewer session, here's how you do it:



Click on the TeamViewer icon

A new window will pop up with a session ID and a password. Share this data with your Taiko rep



Extreme Desktop – alternative method (Mac)

When on a Mac, you can also use your browser to access the Extreme. Simply type in vnc:// followed by the IP address of the Extreme, then hit Enter.

Example: vnc://192.168.1.23

You are then asked for opening the screen sharing application, select Yes. You are then asked to enter the Extreme's password. You can get this on request at Taiko or at your Taiko rep.

Hit Enter and the Extreme desktop should pop up.



Add music to your Extreme – direct method

Your Extreme sounds best by using its internal PCIe storage drives, we recommend to move all your music there. Also Roon will be slicker to navigate and the scanning of the drives will happen much faster.

The easiest way is to copy music from an USB mass storage drive, using port 4 Simply connect your USB drive and it will show up below Local Disk C:



Now simply drag and drop your stored music to the Extreme's internal drives.

If you want to include network drives, the following guide will show you how to do this.



Add a network drive

Should you want to integrate a network drive such as a NAS to your Extreme, here is how you do that:



Click on the File Explorer symbol at the bottom

Right click (or press with 2 fingers if on a mobile device) on "This PC"



choose "Add a network location"

Add a network drive

The network setup wizard will open, follow the steps



Click "Next"

You want to choose a custom network location



Click "Next"

Add a network drive

Now enter the network location of your shared drive



This can be the network address of e.g. a NAS, USB drive connected to a router, other computers on the network, FTP servers,...

Your network drive is now ready to be accessed and can be either integrated in your Roon library directly, or you can move your stored music to the Extreme's internal PCIe drives.

Add a driver for your DAC

Tip: Tell your Taiko rep the name of your dac and the suited driver will be preinstalled for you

Download the driver for your DAC from the manufacturer's web presence.



Use the onboard Microsoft Internet Explorer, choose the version suited for Windows. Navigate to the Downloads section in the File Explorer. Install the driver, following the installation wizard steps.

Connect your DAC via USB, using 1



Reboot your Extreme, your DAC will now be visible in Roon's Audio Settings section

Remove a driver from your Extreme

Tip: Any unused software should always be deleted from the system as it might be sonically detectable

Navigate to the Start menu (Windows symbol)

| NePC . | | Ŧ | θ | i. | ? | × | | |
|------------------------|---|---|---|----|---|---|--|--------|
| Solucia | | | | | | | | |
| Regule Des | | | | | | | | |
| E HOltover | | | | | | | | |
| Juli Arces Lana | | | | | | | | |
| . •• | | | | | | | | |
| Assesses | | | | | | | | |
| Medicard | | | | | | | | |
| Madava Cit Selling v12 | | | | | | | | |
| Referent Explorer | | | | | | | | |
| HQPager 4 Deditop | | | | | | | | |
| Seigning Tool | | | | | | | | |
| 📷 Wedat. | | | | | | | | |
| | â | | | | | | | |
| 🗊 File Explorer | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| IE All apps | | | | | | | | |
| 🖬 🕕 📮 🧅 | | | | | | | | ∧ 12 4 |

Click on "Settings"



Remove a driver from your Extreme

Tip: Any unused software should always be deleted from the system as it might be sonically detectable

Click on "Apps and Features"



Navigate to the application / driver that you want to

have removed from the Extreme's system

| Provide a second se | | | | | | | | ŝ |
|--|--|-------------|---------------|----------------------|--|--|--|------|
| Display | Apps & features | | | | | | | - 1 |
| Notifications & actions | Manage optional features | | | | | | | - 1 |
| Apps & features | Search, sort, and filter by drive. If yo move an app, select it from the list. | ou would l | like to unins | tail or | | | | |
| Multitasking | Type an app name | é | | | | | | - 1 |
| Tablet mode | 15 Sort by name | ~ | | | | | | |
| Power & sleep | Show apps on all drives | ~ | | | | | | |
| Storage | agua USB Audio Device Driv | rer v4.59.0 | | 4.20 MB | | | | |
| Offline maps | | | | WESTERIO . | | | | - 1 |
| Default apps | | Mot | 97 JU | minstall, | | | | |
| | Bonjout Apple Inc. | | | 3.24 MB 12/6/2019 | | | | - 11 |
| About | Medieval CUE Splitter | | | 1.69 MB | | | | |
| | Medieval Software | | | 12/7/2019 | | | | |
| | Process Lasso Bitsum | | | 41.5 M8 9/7/2016 | | | | |
| | RoonServer Roon Labs LLC | | | 76.0 MB 3/10/2020 | | | | |
| | Signalyst HQPlayer 4 Deskto Signalyst | op. | | 213 MB 9/20/2019 | | | | |
| | Signalyst HQPlayer Desktop | 3 | | 200 MB 9/20/2019 | | | | |
| | Store Microsoft Comparation | | | 144 KB | | | | |
| | VIC Server 5.3.1 Rea/VIC Ltd | | | 43,4 MB 8/31/2016 | | | | |
| | WinRAR 5.50 (64-84) | | | 6.15 MB | | | | |
| | s and the Congest | | | We welling | | | | |
| | | | | | | | | |

Click "uninstall" and follow the uninstall wizard steps

Reboot the Extreme using (1

Troubleshooting



If the IP address of the Extreme has changed due to a LAN switch restart, Roon will be able to discover the Extreme with its new IP Address, you just need to tap on the network name of the Extreme on the <u>Choose Roon Core</u> page.

Write down the new Roon Server IP address.

When your DAC and Extreme lose connection

- Shutdown the Extreme motherboard by pressing and holding 1 on front panel button until the back light goes off
- Power down the DAC, count to 15 and then power up the DAC
- When the DAC is fully powered up and "ready", do a Front Panel boot up of the Extreme by momentarily pressing the Front Panel button 1



Remote service

Should you still experience troubles, Taiko is there to help. Download the TeamViewer Quick Support software onto a desktop Windows or Mac computer that is linked with your local network.



IKO AUDIO

Immediate assistance:

TeamViewer QuickSupport

Optimized for instant remote desktop support, this small customer module does not require installation or administrator rights — simply download, double click, and give the provided ID and password to your supporter.

Download QuickSuppor Privacy Policy

Customize QuickSupport

You will find the free software under the following address:

- <u>Windows: https://download.teamviewer.com/downl</u> oad/TeamViewerQS.exe
- <u>Mac: https://download.teamviewer.com/download/</u> TeamViewerQS.dmg

You do not need to use the full version, use QuickSupport as indicated in the picture on the left side. You may have to scroll down a bit to find the link. Download, install and open the program, then share the displayed information with your Taiko rep as shown here.

Advice for HiFi OCD



- The Extreme is heavy and should be placed on a **vibration controlled shelf** which is as close to the floor as possible. The Taiko Audio Daiza platform is recommended as a cost and performance effective support shelf solution for the Extreme.
- As with all HiFi components, the quality of the AC power supply is very audible in a system with low noise components present in the whole audio chain. At a minimum it is suggested that the AC connection be capable of delivering 2 KW of continuous power without neither wiring or plugs and sockets getting warm. Good quality power cords with plugs and sockets with Rhodium, Silver or Gold plating is recommended. In countries with Schuko plugs, make sure the connector is in the orientation that sounds best.
- Absolutely to be avoided are any devices providing Local Area **Network connectivity over the AC mains** wiring in the home.
- Different **fuses** such a Synergistic Research Blue and Black, and Beeswax fuses do have an audible impact on the sound. Taiko Audio has not tested different fuses for long periods of time, and does not know how the sound differential varies over time, more or less, better or worse. Taiko's experience is that the sound quality delivered by the Extreme in a low noise and transparent system can be fully enjoyed without fuse swapping. If the fuse is going to be swapped, the new fuse must be of the same rating as the fuse delivered with the Extreme.

Advice for HiFi OCD



- The effect of a low RF noise floor and a high speed LAN connection is quite audible with a low RF noise Music Server such as the Extreme. An Optical (SC Single Mode) connection to the **optical LAN port** of the Extreme is the preferred connection for ultimate performance, although extremely good results can still be achieved with a CAT 6 copper cable connected to a high quality LAN Switch.
- Our recommendation for non-stock software can be found on page <u>Technical Description Software</u>.
- There are many **USB cables**, each with their own sonic signature. Taiko does not recommend any particular cable, but they all have their characteristic sound.
- Many highend DAC's have a LAN connection to an onboard renderer built in to the DAC. A **Renderer**, well implemented, can be sonically competitive with a well implemented USB receiver when the LAN connection is low noise and high speed. The Extreme will also improve playback to a renderer to a similar degree as to a USB input on a DAC.
- An option for an add in card with a high quality AES/EBU output for DAC's such as the legendary Pacific Microsonics Model 2 is available. Contact Taiko Audio for details.





Safety instructions

- Always stay within the accepted voltage range of your unit. This is either 100-120V, 220-250V or 230-264V depending on your specification during the order.
- Always use a power cable with a safety ground connector.
- Keep the server away from any wet conditions, it must always remain dry.
- Please always look out for optimal ventilation of the component. The top cover should not exceed 32 C / 90 F.
 Placing the Extreme in a hot cupboard will shorten the life of the expensive capacitors used in the power supply.
 Higher operating temperatures increase thermal noise levels in key components and can be perceptible / audible in the sound coming from the speakers.
- Do not open the Extreme on your own, there are no user-serviceable parts inside. There is risk for a lethal electric shock.



Taiko Audio Mission Statement



- To provide the best user experience in the audiophile music reproduction equipment industry for the following activities.
- Equipment selection process.
- Delivery of equipment in perfect condition, fully tested, and burned in for a minimum of 3 days.
- Remote support session to install DAC drivers, set up Roon to connect to existing NAS and load music files onto Extreme's local storage.
- Remote support.
- Servicing and Warranty returns.



Warranty and service



- The Extreme has a two year warranty for parts and labor of the replacement of any item or component that fails during normal operation in a adequately ventilated space with a temperature less than 32 C / 90 F.
- Should you experience any problem, do not hesitate to email your contact info to Taiko Audio at <u>contact@taikoaudio.com</u> suggesting a call time for a Taiko rep to get in touch with you and carry out remote examination / diagnostics of the Extreme.



Technical Specifications



Technical Specifications



Standard storage provisions include 280BG of PCIe Intel Optane storage for the operating system, 2TB of PCIe storage for music files. Music storage can be increased in 2TB increments up a maximum of 24TB.



Power Supply No compromise linear power supply, 400VA transformer, Lundahi chokes, 700.000uF of Mundorf and Duelund capacitors.

Connections ŝ

External connections consist of 5 USB ports,2 copper Rj45 ethernet ports, 1 finer SFP open slot ethernet port, 1 VGA port. S/PDIF, AES/EBU single, dual or quad optionally available.

operation.

Internet Connection



CNC machined hybrid copper / aluminium / 'panzerholz'

Chassis chassis. Completely passive cooled for silent and fanless



| Your | Notes |
|------|-------|
|------|-------|

Copyright statement

All mentioned trademarks are property of their respective owners:

- Microsoft Windows
- Apple iOS, MacOS, AppStore
- Google Android, Playstore
- HQPlayer
- Roon
- Jplay
- Teamviewer
- VNC Viewer
- TIDAL
- Qobuz

